

KidsCare Eligibility Office Activity										
	Hotline Calls	New Applications Received-Forms	New Applications Received Children + Parents	New Applications Processed Children + Parents	Renewals Processed Children + Parents	Changes Processed Children + Parents	DES to KidsCare Children	KidsCare to DES*	KidsCare Eligible Children as of the 1st	Medicaid Eligible Children ² as of the 1st
1998	8,436	6,782	1	1	1	1		1877	0	
1999	35,058	24,169					10,705	22,640	5,283	
2000	48,639	26,727					12,696	26,788	27,765	
2001	63,452	42,581					9,299	35,593	42,875	
2002	85,890	37,078					5,878	30,860	55,697	
2003	88,135	35,874	108,908	117,442	44,382	53,567	6,746	27,981	48,681	
2004	118,603	40,432	105,201	111,540	48,974	48,995	8,680	25,506	49,897	
2005	156,878	33,602	116,886	122,367	50,189	47,079	14,751	23,613	48,083	
2006	158,012	37,528	130,800	123,496	52,707	98,850	15,307	30,564	55,996	
2007	140,288	48,946	117,754	123,145	61,796	151,408	13,058	24,557	58,617	
2008	94,454	32,821	115,486	119,115	85,440	143,365	16,823	29,758	63,530	
2009	110,474	60,564	166,067	160,338	62,411	112,286	15,157	37,477	61,201	
2010	24,317	24,925	45,734	53,851	45,806	80,973	3,909	24,762	45,820	21,979
Jan. 2011	128	353	526	827	2,517	2,850	11	775	22,944	9,298
Feb. 2011	115	318	529	493	2,800	2,599	15	684	22,158	8,859
Mar. 2011	97	286	450	557	2,880	3,156	8	750	21,050	8,447
Apr. 2011	98	241	357	427	3,044	2,668	12	615	20,128	8,025
May. 2011	79	277	468	465	2,727	1,996	19	563	19,165	7,656
Jun. 2011	60	360	614	591	3,156	2,453	25	644	18,646	7,244
Jul. 2011	59	277	460	452	2,771	1,742	18	533	17,649	6,942
Aug. 2011	120	351	573	511	2,918	1,651	15	535	16,662	6,489
Sep. 2011	81	344	517	532	2,763	1,655	17	482	15,752	6,172
Oct. 2011	98	337	532	513	2,522	1,601	9	467	14,968	5,856
Nov. 2011	83	294	531	564	2,573	1,471	24	415	14,238	5,374
Dec. 2011	181	256	453	417	3,083	1,204	35	383	13,536	5,091
Jan. 2012	138	329	551	556	2,458	1,222	19	392	12,839	4,648
Feb. 2012	121	289	466	337	1,934	1,100	4	229	12,149	4,312
Mar. 2012	158	180	246	299	1,892	2,629	2	262	11,647	4,142
Apr. 2012	82	566	819	661	1,608	2,376	479 ⁵	245	11,142	3,928
May. 2012	85	1,700	2,578	2,226	1,529	2,629	1,892	246	10,966	3,865
Jun. 2012	102	3,200	4,550	4,046	998	1,126	1,444	236	12,238	3,660
Jul. 2012	82	5,499	7,884	7,388	672	1,600	1,108	363	15,330	3,642
Aug. 2012	103	6,216	9,002	8,716	706	2,672	845	680	21,880	3,532
Sep. 2012	96	1,824	2,703	2,732	791	4,208	428	598	28,170	3,468
Oct. 2012	77	747	1,204	1,405	1,106	5,336	76	562	28,558	3,494
Nov. 2012	104	6,689	9,587	8,613	708	1,139	320	599	25,919	3,433
Dec. 2012	193	4,564	6,665	6,268	689	3,330	414	683	30,394	3,502
Jan. 2013	140	4,872	7,023	6,395	954	5,343	449	1,005	34,125	3,416
Total KidsCare Office Enrollment as of February 1, 2013									35,141	3,384

¹ Information for these columns not available until 2003

² Information for this column does not exist before March 2009

³ Due to a change in the call flow of the AHCCCS Communications Center, only national hot line calls will be reflected in this report effective 7/1/10. Previous months reflected all KidsCare calls to the Communications Center.

⁴ During November 2010, 7,323 children who were eligible for Medicaid were transferred to DES because the household is Medicaid eligible, and no one is receiving KidsCare.

⁵ During April 2012, DES began processing KidsCare applications from the waiting list.

Hotline Calls: Calls to KidsCare Hotline that were answered during the month

New Applications Received – Forms: Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received.

New Applications Received - Children + Parents: Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the KidsCare database.

New Applications Processed - Children + Parents: Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

Renewals Processed – Children + Parents: Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

Changes Processed – Children + Parents: Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no affect on either premium or eligibility. Each eligible person in the household with the change is counted.

DES to KidsCare Children: Beginning December 2006: Children whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the “New Applications Received” and “New Applications Processed” counts.

KidsCare to DES: Child applicants who are already Title XIX through DES at the time of application or who are eligible for KidsCare and are subsequently approved for Title XIX by DES, and moved to DES caseloads.

Medicaid Eligible Children: Children determined by the KidsCare Office to be eligible for Medicaid. (beginning March 2009)

Beginning November 2009, calendar months are used for all reported information.